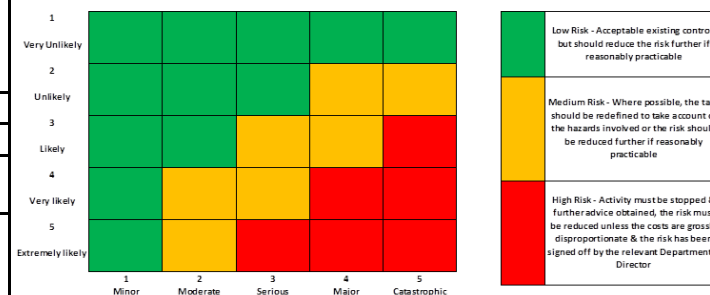


Assessment Title (Task, process, equipment or facility)		FLT Routine Maintenance & Service	
Location	Customer Premises & all applicable areas in TMHUK	Date	01/04/2026
		Review date	31/03/2027
Prepared By (Team)		QHS Team, Elaine Greaves (QHS Manager), Service Group	
Legal / Best Practice Requirements / links to other assessments (eg COSHH)		Management of Health & Safety at Work Regs / Electricity at Work Regs / LOLER / PUWER / CoSHH / Manual Handling / Working at Height	



Hazard	Risk	Effect (Who / what affected)	Initial Risk			Current Controls (inc practices/ procedures)	Actual Risk			Additional Controls (inc practices/ procedures)	Action by and when
			Likelihood	Severity	Risk Level		Likelihood	Severity	Risk Level		
Un safe working area	Falling objects, injury to personnel, damage to equipment	Technician, site staff, 3rd party contractor, member of the public	2	4	M	1. Technicians are trained via the TMHUK Technician Induction Technical Training Course. 2. All Technicians are trained to the requirements of SWP-01 Work Area 3. Technician to adhere to control measures in generic Risk Assessment WPRA 01-Safe Working Area 4. Technician to visually inspect & assess work area before commencing work	1	4	L	All appropriate controls are in place that are reasonably practicable, no further action is necessary	
Site premises	Slips, trips & falls - leading to injury of personnel	Technician, site staff, 3rd party contractor, member of the public	2	4	M	1. Technicians are trained via the TMHUK Technician Induction Technical Training Course. 2. All Technicians are trained to the requirements of SWP-01 Work Area 3. Technician to adhere to control measures in generic Risk Assessment WPRA 01-Safe Working Area 4. Technician to visually inspect & assess work area before commencing work 5. Any spillage that might occur will be cleaned, contained & dealt with as per the CoSHH data sheet & Risk Assessment 6. Appropriate PPE will be worn by the technician with safety footwear and overalls as an absolute minimum 7. Any equipment, substance or PPE not being used will be stored away appropriately	1	4	L	All appropriate controls are in place that are reasonably practicable, no further action is necessary	
Use of lifting equipment	Falling objects, injury to personnel, damage to equipment	Technician, site staff, 3rd party contractor, member of the public	2	4	M	1. Technicians are trained via the TMHUK Technician Induction Technical Training Course. 2. All Technicians are trained to the requirements of SWP-06 Use of Lifting Equipment 3. Technician to adhere to control measures in generic Risk Assessment WPRA 06-Use of Lifting Equipment 4. Technician to visually inspect & assess lifting equipment before use.	1	4	L	All appropriate controls are in place that are reasonably practicable, no further action is necessary	

Hazard	Risk	Effect (Who / what affected)	Initial Risk			Current Controls (inc practices/ procedures)	Actual Risk			Additional Controls (inc practices/ procedures)	Action by and when
			Likelihood	Severity	Risk Level		Likelihood	Severity	Risk Level		
Working with Electricity	Injury or death through shock	Technician, site staff, 3rd party contractor, member of the public	2	4	M	1. Technicians are trained via the TMHUK Technician Induction Technical Training Course. 2. All Technicians are trained to the requirements of SWP-11 Working with Electricity 3. Technician to adhere to control measures in generic Risk Assessment WPRA 11-Working with Electricity	1	4	L	All appropriate controls are in place that are reasonably practicable, no further action is necessary	
Manual Handling	Injury through incorrect lifting techniques	Technician, site staff, 3rd party contractor	2	4	M	1. Technicians are trained via the TMHUK Technician Induction Technical Training Course. 2. All Technicians are trained to the requirements of SWP-13 Manual Handling 3. Technician to adhere to control measures in generic Risk Assessment WPRA 13-Manual Handling	1	4	L	All appropriate controls are in place that are reasonably practicable, no further action is necessary	
Noise	Impaired hearing / deafness	Technician, site staff, 3rd party contractor	2	4	M	1. Technicians are trained via the TMHUK Technician Induction Technical Training Course. 2. Technician to adhere to control measures in generic Risk Assessment WPRA 16-Noise	1	4	L	All appropriate controls are in place that are reasonably practicable, no further action is necessary	
Use of Hand Tools	Injury to eye, face, leg, foot & body in general	Technician, site staff, 3rd party contractor	2	4	M	1. Technicians are trained via the TMHUK Technician Induction Technical Training Course. 2. Technician to adhere to control measures in generic Risk Assessment WPRA 21 - Working with machinery and portable tools and SM-25 Work Equipment.	1	4	L	All appropriate controls are in place that are reasonably practicable, no further action is necessary	
Non use of PPE	All injuries associated with engineering work on a customer controlled site	Technician, site staff, 3rd party contractor, property	2	4	M	1. Technicians are trained via the TMHUK Technician Induction Technical Training Course. 2. All Technicians are trained to the requirements of SWP-32 PPE 3. Technician to adhere to control measures in all generic Risk Assessments with regards to PPE 4. Technician to follow the procedure as defined in the Site Specific Method Statement 5. Technician to follow site instruction regarding PPE requirements	1	4	L	All appropriate controls are in place that are reasonably practicable, no further action is necessary	
FLT-Maintenance	All injuries associated with routine maintenance work on a customer controlled site	Technician, site staff, 3rd party contractor, property	2	4	M	1. Technicians are trained via the TMHUK Technician Induction Technical Training Course. 2. All Technicians are trained in Service & Repair for fork lift trucks 3. Technician to adhere to control measures in all generic Risk Assessments 4. Technician to follow the procedure as defined in the Site Specific Method Statement 5. Technician to follow any safety requirements as documented in the Operator / Service Manual 6. Site Task Specific Risk Assessment to be completed if a need for one is identified by site personnel or the technician	1	4	L	All appropriate controls are in place that are reasonably practicable, no further action is necessary	

Hazard	Risk	Effect (Who / what affected)	Initial Risk			Current Controls (inc practices/ procedures)	Actual Risk			Additional Controls (inc practices/ procedures)	Action by and when
			Likelihood	Severity	Risk Level		Likelihood	Severity	Risk Level		
Weather conditions	Falls, falling objects, injury	Technician, site staff, 3rd party contractor, property	2	4	M	1. Consideration given to environmental conditions prior to work starting 2. No work to be undertaken in adverse weather conditions 3. If unsure the Technician is to contact their line manager for further advice.	1	4	L	All appropriate controls are in place that are reasonably practicable, no further action is necessary	
CoSHH	Harmful substance to health, contamination, spillage, fire, explosion	Technician, site staff, 3rd party contractor, member of the public	2	4	M	1. Technicians are trained via the TMHUK Technician Induction Technical Training Course. 2. All Technicians are trained to the requirements of SM-29 Chemical Handling 3. Technician has access to all MSDS sheets 4. Technician has access to all specific CoSHH Risk Assessments 5. Technician to use correct PPE according to the specific MSDS & CoSHH risk assessment	1	4	L	All appropriate controls are in place that are reasonably practicable, no further action is necessary	
Basic MHE Manoeuvring	Physical injury, crushing, various injuries to the upper or lower body, property damage, equipment damage.	TMHUK Employees / customer / 3rd party contractors / site visitors	2	4	M	1. All team members required to undertake basic manoeuvring of MHE are required to complete the TMHUK driver training program 2. Team members must adhere to all site safety rules, specifically in regard to pedestrian and transport movement, at all times. 3. TMHUK holds specific training records to evidence driver training and qualifications. 4. Driver training is refreshed every 5 years 5. Correct PPE must be worn at all times when operating MHE, eg Hi-Viz, safety shoes etc in accordance with SWP-32 PPE 6. All team members are to observe all MHE safety features when operating, including seat belts when driving if appropriate.	1	4	L	The team member must not use any MHE equipment they have not been trained for and inform their immediate manager and site contact if asked to do so.	
Working at height	Falling objects, injury to personnel, damage to equipment	Technician, site staff, 3rd party contractor, member of the public	2	4	M	1. Technicians are trained via the TMHUK Technician Induction Technical Training Course. 2. All Technicians are trained to the requirements of SWP-04 Working at Height 3. Technician to adhere to control measures in generic Risk Assessment WPRA 04-Working at Height 4. Technician to visually inspect & assess work area before commencing work	1	4	L	All appropriate controls are in place that are reasonably practicable, no further action is necessary	
Working Alone	All injuries associated with engineering work & being unable to raise alarm	Technician	3	4	M	1. Technicians are trained via the TMHUK Technician Induction Technical Training Course. 2. All Technicians are trained to the requirements of SM-20 Working Alone 3. Technician to adhere to control measures in generic Risk Assessment WPRA 24-Working Alone	1	4	L	All appropriate controls are in place that are reasonably practicable, no further action is necessary	